ASSESSMENT OF PROJECT COST ESTIMATION PRACTICES.



ST. MARY'S UNIVERSITY SCHOOL OF GRADUATE STUDIES

ASSESSMENT OF PROJECT COST ESTIMATION PRACTICES: THE CASE OF MENSCHEN FUR MENSCHEN FOUNDATION.

BY
TEMESGEN ZELALEM.
ID NUMBER - SGS/0683/2007A.

APRIL, 2017 ADDIS ABABA, ETHIOPIA

ASSESSMENT OF PROJECT COST ESTIMATION PRACTICES: THE CASE OF MENSCHEN FUR MENSCHEN FOUNDATION. (MFMF)

BY
TEMESGEN ZELALEM
Id No. - SGS/0683/2007A.

ATHESIS SUBMITED TO ST. MARY'S UNIVERSITY, SCHOOL OF GRADUATE STUDIES IN PARTIAL FULFILMENT OF THE REQUIREMENTS FOR THE DEGREE OF MASTERS OF ARTS IN PROJECT MANAGEMENT.

APRIL, 2017 ADDIS ABABA, ETHIOPIA

ST.MARY'S UNIVERSITY SCHOOL OF GRADUATE STUDIES

ASSESSMENT OF PROJECT COST ESTIMATION PRACTICES: THE CASE OF MENSCHEN FUR MENSCHEN FOUNDATION (MFMF)

BY TEMESGEN ZELALEM Id. No. - SGS/0683/2007A.

APPROVED BY BOARD OF EXAMINERS

Dean, Graduate Studies	Signature & Date
Advisor	Signature & Date
Eternal Examiner	Signature & Date
Internal Examiner	Signature & Date

Table of Contents

	Page
Acknowledgement	iii
List of Tables	iv
Abstract	v
CHAPTER ONE - INTRODUCTION	1
1.1. BACKGROUND OF THE STUDY	1
1.2. BRIEF DESCRIPTION OF THE FOUNDATION	4
1.3. STATEMENT OF THE PROBLEM	5
1.4. RESEARCH QUESTIONS	5
1.5. OBJECTIVES OF THE STUDY	6
1.5.1.General Objective	6
1.5.2.Specific Objective	6
1.6. SIGNIFICANCE OF THE STUDY	6
1.7. SCOPE AND LIMITATIONS OF THE STUDY	7
1.8. DEFINITION OF KEY TERMS	7
1.9. ORGANIZATION OF THE STUDY	7
CHAPTER TWO - REVIEW OF RELATED LITERATURE	9
2.1. THEORETICAL LITERATURE	9
2.1.1. Introduction	9
2.1.2. Project Cost Management	9
2.1.2.1. Planning the Project Resources	11
2.1.2.2. Identifying Resources Requirement	12
2.1.2.3. Project Cost estimation	12
2.1.2.4. Project Cost Control	12
2.1.3. Estimating Models	14
2.2 EMPIRICAL LITERATURE	15

ASSESSMENT OF PROJECT COST ESTIMATION PRACTICES.

CHAPTER THREE - RESEARCH METHODOLOGY	19
3.1. RESEARCH DESIGN AND SOURCE OF DATA	19
3.2. DATA COLLECTION METHOD AND SAMPLING TECHNIQUES	19
3.3. DATA ANALYSIS METHOD	21
3.4. ETHICAL CONCIDERATION	21
CHAPTER FOUR - DATA PRESENTATION, ANALYSIS AND DISCUSSION	22
4.1. DATA ANALYSIS AND DISCUSIONS	23
4.1.1.COMPARISON OF ACTUAL COST OF WORK PERFORMED WITH	
PHYSICAL PERFORMANCE OF PROJECTS	23
4.3. DESCRIPTION OF THE SAMPLE	27
CHAPTER FIVE - SUMMARY OF FINDINGS, CONCLUSION AND RECOMMENDATION	37
5.1. SUMMARY OF FINDINGS	37
5.2. CONCLUSION	39
5.3. RECOMMENDATION	40
5.4. FUTURE RESEARCH	41
REFERENCE	42

APPENDCES.

ACKNOWLEDGEMENT

Praise And Glory Be To God Who Reigns Above; Who Gave Me Time And Courage To Do This Work.

I Would Like To Offer My Enduring Gratitude To Saint Mary's University, SGS Staff, And All My Instructors For Their Effort To Build My Capacity Through Out My Stay In The University.

My Heartfelt Thanks Also Go To Menschen Fur Menschen Foundation Staff.

I Owe Particular Thanks To TILAYE KASSAHUN (**PhD**), My Advisor, For His Invaluable Guidance And Follow Up.

Special Thanks Owed To My Wife, Mahelet Mebratu And My Family.

List of Tables

		Page
Table 4.1 -	Comparison of Actual cost of work performed with Physical	
	Performance of Construction Supervision Projects	. 24
Table 4.2	Comparison of Actual cost of work performed with Physical	
	Performance of Study Projects	. 25
Table 4.3	Comparison of Actual cost of work performed with	
	Physical performance of Design Projects	26
Table 4.4	Respondent by Position and sex	. 28
Table 4.5	Respondent by Educational status and years of Experience	28
Table 4.6	Factors related to consultant, design parameter and information	. 30
Table 4.7	Factors related to client characteristics	. 32
Table 4.8	Factors related to Project characteristics	. 33
Table 4.9	External Factors and Market Condition	35

Abstract

This research assesses factors affecting the accuracy of cost estimation and analyzes their effect on project Success in Menschen fur menschen foundation. The implications of errors in cost estimation are discussed. The financial & physical performance report of large scale projects are also reviewed in order to assess to what level of accuracy the cost estimation is predicted. Then the data collected through questioner are analyzed and interpreted. The findings have indicated most of the estimated cost of the projects is either under-utilized or over utilized which shows there is undeniable inaccuracies in the project's cost estimation.

Keywords: Cost estimation, Accuracy of the estimate, menschen fur menschen in, Ethiopia.

CHAPTER ONE - INTRODUCTION

1.1. BACKGROUND OF THE STUDY

Project cost estimating is the art and science of using historical data, personal expertise, institutional memory, and the project scope statement to predict the resource expenditures, total cost, and duration of a project. According to Rad (2002), constituent elements that can build the overall cost must be identified by project managers so that cost estimation can be computed and project costs will be known based on the resources required to complete the project.

The success of a project depends on the degree of accuracy of the estimates. Trost & Oberlender, (2003) noted that estimates have to be as accurate as possible and should not be grossly inadequate since it affects competitiveness and it is the basis for tender comparison, assessment, evaluation or negotiations. Therefore, as notified in, Oberlender, (1993), the preparation of a cost estimate of the project is one of the most difficult tasks in project management because it must be done before the work is accomplished.

Pre-tender cost estimation is simply the final costing of the work carried out by a consultant before tenders are received. It sits somewhere between cost planning and post-contract cost control, provides an indication of the probable cost prior to contract-awarding and involves collecting, analyzing and summarizing all available data related to the project Holm, (2005). Thus, for a contractor to secure a job, its cost estimate must be as accurate and competitive as possible ,Marjuki, (2006).

As we all know, an estimate can be accurate, low or high. An accurate estimate generally results in the most economical project cost, while either an underestimation or an overestimation often leads to greater actual expenditures. Inadequate estimating invariably leads to misallocation of scarce resources ,Flyvbjerg (2002). Therefore, the preparation of an accurate estimate, which is done prior to the physical realization of the work, needs a

detail study about economical and environmental factors that will have impact on the estimation. before the, soil survey, topographic survey and socio economic study of the site on which the construction to be built are conducted project costs are estimated. That is why (Abdal-Hadi, 2010) suggested that such estimation involves being careful on the results of the study to come up with the cost consistent with the time on hand, the accuracy and completeness of the information submitted.

In view of the significance of accuracy of pre-tender cost estimate, it is assumed that identifying these factors which have vital effect on the accuracy of pre-tender cost estimate and reflecting on them at the early design stage can improve the accuracy and precision of the preliminary cost advice of the consultant quantity surveyor to his client. To argue that the need for estimates should be as accurate as possible, Odusami & Onukwube, (2008) say that pre-tender cost estimate is an attempt to forecast a contractor's tender sum before detailed designs are finalized or upon the receipt of tenders, is undertaken by the consultant quantity surveyor on behalf of his client.

Factors that affect accuracy of cost estimation come from a large range of categories where sometimes are very difficult to counter. Liu and Zhu,(2007) cited in Mohammad Barzandeh, (2011) Control factors are those that can be determined by the estimators to increase the performance of the estimation. Idiosyncratic factors are factors that affect estimation but are outside the control of the Estimator. According to Liu and Zhu, the most significant and considerable influences are the idiosyncratic factors.

- 1. Factors related to consultants, design parameters and information
- 2. Factors related to client's characteristics
- 3. Factors related to project characteristics
- 4. External Factors and Market condition

As far as the researcher knowledge is concerned, research work as to what extent the foundation's project cost estimation is affected by such influential factors in the process of project management was not conducted at the organizational level.

1.2. BRIEF DESCRIPTION OF THE FOUNDATION

Menschen fur Menschen foundation is established by the Karlheinz Böhm, an Austrian actor and philanthropist who founded Menschen für Menschen, a notable humanitarian organization, His organization was well known for supporting development projects in Ethiopia, particularly potable water, health and education projects. Over 4.5 million Ethiopians are beneficiaries of the work of Menschen fur Menschen foundation.

Mr. Böhm served for more than 35 years in the organization. Statues of him have been erected in a number of different areas of Ethiopia, including in Addis Ababa, in honor of his great contribution to philanthropic and development works here. Karlheinz Böhm received numerous honors for his charitable work, including the Balzan Prize in 2007 and the Essel Social Prize in 2011 as well as, in 2003, honorary Ethiopian citizenship.

Menschen fur Menschen foundation have the total number of employees is 755 out of which

Foundation of Menschen für Menschen Karlheinz Böhm founded the relief organisation *Menschen für Menschen* in Germany on 13 November 1981.

Integrated rural development project The relief project in Illubabor is being extended into an integrated rural development project. The Abdii Borii Home for Children and Young People in Mettu in the province of Illubabor provides a home and education for children and young people with no parents.

In 1998 the Illubabor authorities rename the Mettu Hospital the Mettu Karl Hospital as a mark of respect and gratitude to Karlheinz Böhm. It is officially re-opened in 2001.

The Alem Katema Enat Hospital is the third largest hospital built by the foundation. At the opening ceremony, the Ethiopian head of state Meles Zenauwi awarded Karlheinz Böhm honorary citizenship of Ethiopia. Currently delivered for 95 service study & Design projects as well as 55 construction supervision and contract administration projects since its establishment to date. Currently, there are about 37 projects in progress.

1.3. STATEMENT OF THE PROBLEM

Project cost estimate can be viewed as simply a prediction of the final values of project cost and duration once the project is fully implemented. Thus, Rad (2002) tells that the expression of accuracy of the estimate is related to the expression of the probability that project's actual cost will match this prediction. Cost estimation is important because it can be used to establish an initial budget and assure a project success or profit. Therefore, attention must be given to the factors that affect the estimation of project costs since the accuracy of cost estimation process can make or break project success.

In Menschen fur menschen foundation, on the annual budget utilization report of projects, the researcher observed that early plans and budgets for most of the projects are usually far from definitive and rarely predict the actual cost of the total project (2011 up to 2016 M F M F Financial report). This may be due to some major influential factors that affect the cost estimation not clearly known by the management of the foundation. Therefore identifying, evaluating and ranking essential factors affecting the accuracy of cost estimation categorized as Factors related to consultants, design parameters and information, External Factors and Market condition, Factors related to client's characteristics, Factors related to project characteristics and analyzing their effect is the interest of the researcher.

1.4. RESEARCH QUESTIONS

The research attempted to explore factors affecting cost estimation and their effect on managing projects of Menschen fur menschen foundation by trying to address the following research questions:

- ❖ What influential factors are the causes for prediction errors in the Menschen fur menschen foundation?
- ❖ What are the effects of these project cost estimation errors on the effectiveness of project success ?

1.5. OBJECTIVES OF THE STUDY

1.5.1 General Objective

The prime objective of this research is assessing factors affecting the accuracy of cost estimation practice in Menschen fur menschen foundation

1.5.2 Specific Objective

The Specific objectives of the research are

- ➤ Identifying major factors that influence the accuracy of project cost estimation which can be unique to the nature of Menschen fur menschen foundation works, design and supervision.
- ➤ Showing the implication of errors in project cost estimation on the effectiveness / success of projects running by the Menschen fur menschen foundation .

1.6 SIGNIFICANCE OF THE STUDY

According to Hoult et. al. 1996 cited in Xiao et. al (2011), it is pointed out that companies which fail to estimate the cost of a product or service accurately at the conceptual design stage have a higher probability of schedule delay or increase cost at a later development stage, than those that complete cost estimation successfully. Hence, it is important for service-based companies to minimize the probability of being unsuccessful in estimation. To achieve this, it is necessary to identify possible factors that affect the accuracy of project cost estimation. Therefore this research will be useful to the management of Menschen fur menschen foundation in that it provide insight—into the factors that significantly affect the cost estimation process and provide possible recommendations to minimize and solve problems.

1.7 SCOPE AND LIMITATIONS OF THE STUDY

The foundation mainly involved in large scale projects. Therefore, this research focus on only such large scale projects which the researcher believed that most of the factors are reflected. Medium and small scale projects are not under study in this research. Limitation of the study includes other factors which forced the researcher to use convenience sampling and may give results which will be biased to the small number of samples. Non response, carelessness and luck of collaboration from potential respondents might be the problem in data collection.

1.8 DEFINITION OF KEY TERMS

Project is temporary endeavor undertaken to create a unique product or service. The temporary nature of projects indicates a definite beginning and end. (PMBOK GUIDE, 2008)

Project Management is the application of knowledge, skill, tools, and techniques to project activities to meet the project requirements. (PMBOK GUIDE, 2008)

Project manager is the person who manages a specific project, who is expected to meet the approved objectives of the project, including project scope, budget, and schedule.(L. Richman, 2002)

Project Cost estimating can be described as the technical process or function undertaken to assess and predict the total cost of executing an item(s) of work in a given time using all available project information and resource (Kwakye, 1994 cited in Akintoye, 2000)

Accuracy of the estimate is the probability project's actual cost will match a prediction of the final values of project cost and duration once the project is fully implemented.

(P. Rad 2002)

1.9 ORGANIZATION OF THE STUDY

The first chapter of this paper explains about the factors that affect the project cost estimation identified in different literatures and a brief description of the Menschen fur menschen foundation works, design and supervision. Problem statement, research objective, significance and limitation of the study are also covered in this chapter. In the second chapter, appropriate theoretical and empirical literatures related to influential factors associated with cost estimation are discussed. The third chapter presents the research methodology which describes research design, source of data, data collection method, sampling techniques and data analysis method appropriate for the research. In chapter four, the data collected through the already identified methodology are presented and analyzed. Finally, summary and conclusion drawn from the data collected and recommendations are presented in the fifth chapter of the paper.

CHAPTER TWO - REVIEW OF RELATED LITERATURE

2.1. THEORETICAL LITERATURE

Here in this part the researcher will try to see what is project cost estimation, cost estimation techniques and the impact / factors that can affect the accuracy of cost estimation explained in different books.

2.1.1. Introduction

Project Cost estimating is the process of calculating the costs of the identified resources needed to complete the project work. The person or group doing the estimating must consider the possible fluctuations, conditions, and other causes of variances that could affect the total cost of the estimate. There is a distinct difference between cost estimating and pricing. A cost estimate is the cost of the resources required to complete the project work. Pricing, however, includes a profit margin. In other words, a company performing projects for other organizations may do a cost estimate to see how much the project is going to cost to complete (Philips, 2004).

Project management is the supervision and control of the work required to complete the project success. The project team carries out the work needed to complete the project, while the project manager schedules, monitors, and controls the various project tasks. Projects, being the temporary and unique things that they are, require the project manager to be actively involved with the project implementation. (ibid)

2.1.2. Project Cost Management

Cost management is the process used to minimize the cost of the project while maintaining acceptable levels of quality as well as the scope of the deliverables for the duration of the project. The objectives of the cost management process are to track progress, compare actual values to planned values, analyze the impact of variances, and make adjustments in light of these variances (Rad 2002). As the business need undergoes

analysis, progressive elaboration and estimates are completed based on varying levels of detail, and eventually the cost of project will emerge. Often, however, the predicted costs and the actual costs vary (Philips, 2004).

On the other hand, Rad (2002) argued that the mission of a cost management system is not to control the costs at the original estimate level, which may or may not have been accurate. Instead, the cost management process should be designed to manage the inevitable changes to the project with the least combined impact on the triple constraints of cost, schedule, and scope.

According to (Rad 2002), the circumstances for changes to the project are grouped under five categories as follows:

- Changes in owner's needs. This includes those generated by the client. The client
 may not have articulated the project objectives correctly or accurately at the
 inception of the project.
- Unexpected site conditions. This include items such as changes in operating system, hardware characteristics, site platforms, or site conditions, as well as occurrences such as strikes, tornados, or snowstorms
- Evolution in the design philosophy. The occurrence of major evolutions of design
 philosophy depends on new technology and their introduction into the project plan
 will have a negative effect on the cost and schedule.
- Design or budget errors. Shows that the category of cases where the projects
 design team discovers a flaw in the basic design of the project. Depending on the
 character of this design flaw, corrective measures and product restructuring will
 impact the cost and schedule.
- Implementation errors. Account for errors in implementation such as substandard equipment, low quality components, or excessive error rate for a software component.

Philips,(2004) noted that poor planning, skewed assumptions, and overly optimistic estimates all contribute to such variations. So he suggested that, in management of project cost, planning the project resource, identifying the resource requirement and cost

estimation are the activities that should be performed by project managers and presented as follows

2.1.2.1. Planning the Project Resources

As part of the planning process, the project manager must determine what resources are needed to complete the project. Resources include the people, equipment, and materials that will be utilized to complete the work. (Philips, 2004)

In addition, the project manager must identify the quantity of the needed resources and when the resources are needed for the project. The identification of the resources, the needed quantity, and the schedule of the resources are directly linked to the expected cost of the project work.(ibid)

These are some familiar inputs to resource planning:

- ➤ Work breakdown structure The WBS is a deliverables-orientated breakdown of the components of the project. It helps the project manager and the project team identifies the components requiring specific people, equipment, and materials. The WBS is the primary input to resource planning.
- ➤ **Historical information** If similar projects have been completed, what resources were required on these projects? Historical information should be used if it's available, as it is proven information rather than speculation.
- Scope statement The scope statement should guide the resource planning process, as it identifies why the project was undertaken and the required work to complete the project. The required work, therefore, can help identify the required resources to complete the project.
- ➤ **Resource pool description** The project manager should identify what resources are available for the project. These include people, materials, and equipment. As the project passes through progressive elaboration, the identified pool of resources may vary.
- ➤ Organizational policies The performing organization's policies regarding staff acquisition must be taken into consideration. In addition, any procurement policies to ascertain, lease, or rent equipment must be evaluated. The project manager should be aware of these requirements before planning the resources

➤ Activity duration estimates The duration of the activities are needed so the project manager and the project team can consider the costs and benefits of assigning more effort to reduce tasks duration where feasible.

2.1.2.2. Identifying Resources Requirement

Once the project manager and the project team have completed resource planning, the required resources to complete the project will have been identified. The resource identification is specific to the lowest level of the WBS. The identified resources will need to be obtained through staff acquisition or through procurement.

2.1.2.3. Cost estimation

Cost estimating is the process of calculating the costs of the identified resources needed to complete the project work. The person or group doing the estimating must consider the possible fluctuations, conditions, and other causes of variances that could affect the total cost of the estimate. (Philips, 2004)

In estimating it assists the future expenditure as cost prediction like the expenditure will depend upon the cost of the respective activities. It assists the total benefits anticipated in an exact activity based on the relationship between projected revenue and projected costs. Cost estimation is helpful in business cost control, planning and decision making performance evaluation.

(Ashworth 2004) states that the purpose of estimating is to indicate probable construction costs. This is an important factor that clients consider when deciding to build; it determines the feasibility of a project, or even provides the basis for budget control during tendering and construction.

2.1.2.4. Project Cost Control

Project cost control is concerned with ensuring that projects stay within their budgets, while getting the work done on time and at the correct quality. One system for doing this, called *earned value analysis*, was developed in the 1960s to allow the government to decide whether a contractor should receive a progress payment for work done. The method

is finally coming into its own outside government projects, and it is considered the correct way to monitor and control almost any project. The method is also called simply variance analysis (Lewis 2007)

(Joseph Philips, 2004) suggested that a successful project manager must be able to plan, predict, budget, and control the costs of a project Lewis (2007) tells that variance analysis is the way that allows the project manager to determine trouble spots in the project and to take corrective action. He advised that the following definitions are useful in understanding the analysis:

- > Cost variance: Compares deviations and performed work.
- > Schedule variance: Compares planned and actual work completed.
- ➤ BCWS: (Budgeted cost of work scheduled): The budgeted cost of work scheduled to be done in a given time period, or the level of effort that is supposed to be performed in that period.
- BCWP: (Budgeted cost of work performed): The budgeted cost of work actually performed in a given period, or the budgeted level of effort actually expended. BCWP is also called earned value and is a measure of the dollar value of the work actually accomplished in the period being monitored.
- ➤ ACWP: (Actual cost of work performed): The amount of money (or effort) actually spent in completing work in a given period. Variance thresholds can be established that define the level at which reports must be sent to various levels of management within an organization.(ibid)

Therefore, using the above information one can analyze the variation on cost estimation and help to decide whether the costs were actually estimated, overestimated or underestimated. In the process of implementing such analysis (Richman2002) suggested the theory of percent complete that provides a more accurate way of planning and reporting on an activity where one part of the activity is more difficult than another. This method measures and reports the percent complete.

In relation to cost control Rad (2002), emphasize that cost management system is not to control the cost rather it is to manage the inevitable changes. In supporting this concept

Richman (2002) pointed out a good understanding of where costs can get out of control and consider the following list of common causes:

- Poor budgeting practices, such as
 - 1. basing the estimates on vague information from similar projects rather than the detailed specifications of the project at hand,
 - 2. failure to plan sufficient contingency budget,
 - 3. failure to correctly estimate research and development activities, or
 - 4. Failure to consider the effects of inflation on the cost of materials or labor.
- Receiving or analyzing status information too late to take corrective action.
- A climate that does not support open and honest disclosure of information.
- > Indiscriminate use of the contingency budget by activities that overrun their budgeted cost.
- Failure to re budget when
 - 1. flaws are discovered,
 - 2. technical performance falls below performance standards, or
 - 3. Changes in project scope are approved.

2.1.3. Cost Estimation Models

Accurate cost estimation is dependent on the reliable elements of the work breakdown structure (WBS). Since the estimation is driven out from the information contained in the WBS refers to as the bottom up estimate, Rad (2002). According to Rad the in accuracy of early estimates could be emerged from their nature which bases sketchy data so that detailed and accurate estimate requires explicit information.

Therefore, in the absence of detailed project information, Rad (2002) described project managers may use the following estimating techniques for making preliminary project cost estimate

Analogous estimating is the simplest forms of estimating which refers to the estimating process where, in the project manager's opinion, there is significant similarity between the proposed project and those projects contained in the historical database.

Modular Estimating it is a model uses historical data and predictive formulas developed for the modules' characteristics to estimate the project's cost, duration, and the amount of necessary resources. It is characterized by indices describing the quantity and size of several key components

Parametric Model is Similar to the modular model; the *parametric model* uses historical data as the basis of the model's predictive features. However, the characteristics that are input into the process are primarily based on performance indicators such as speed, accuracy, tolerance, reliability, friendliness, error rate, and complexity of the environment of the deliverables

Ratio Estimating is one of the more basic forms of estimating in construction, industrial, and process projects. The basis of this technique is that there is a linear relationship between the cost and duration of the project and one or more of the basic features of the proposed project. The so-called ratios or factors are refined from personal experience, company files, or published industry-specific data

Range Estimating It refers to an estimate, to provide not just one estimate for the cost of an element but rather define the range of possible values for the cost of a specific element. This concept was the foundation of the PERT technique by which probabilistic project duration is obtained through the use of multiple durations defined for individual activity durations. Here a range of probable and likely duration values is computed.

2.2. EMPIRICAL LITERATURE

A wide range of factors influencing cost estimation has been identified by different researchers. Hence some empirical literatures are reviewed by the researcher and presented as follows:

Drawing from organization control theory and cost estimating literature, Liu, & Zhu, (2007) has identified the critical factors for effective cost estimation which they classified as control factors and idiosyncratic factors. Control factors are the factors that can be controlled by estimators to improve the performance of estimation. Idiosyncratic

factors are factors that influence cost estimation but outside the control of the estimators including market condition, project complexity, weather, size of contract, site constraints, resource availability, type of procurement system, contract work type. The main focus of, Liu, & Zhu, (2007) in their research was on the control factors that affect the accuracy of cost estimation. They further categorized these factors as input control factors like Project Information, Team Experience and Cost information and as Behavioral control factors like Estimating Process, Team Alignment and Estimation Design or method.

Odusami and Onukwube, (2008), assess the factors affecting accuracy of pre-tender costs estimate and mentioned the following six main factors influencing accuracy of consultant

- Expertise of consultants;
- Quality of information and flow requirements;
- Project team's experience of the construction type;
- Tender period and market condition;
- Extent of completion of pre-contract design; and
- Complexity of design and construction.

In this research expertise of consultants was ranked as the most important factor and no attempt was made to measure empirically the association between these factors and the accuracy of pre-tender estimates.

Trost and Oberlender, (2003) in their study identified 11 factors as most representative and meaningful. From the 11 factors, the researchers specifically identified the following five factors that exhibit a significant impact on estimate accuracy

- Basic process design
- Site requirements
- Team experience and cost information
- Time allowed to prepare the estimate
- Bidding and labor climate

According to the research the most significant factor among the five major factors is the basic process design factor. As this factor constitutes — process flow sheets, heat and material balance, project schedule, capacities, mechanical equipment list, and piping and instrumentation diagrams, it is thus entitled as crucial to the accuracy of an early estimate by the authors. In addition to process design, it is highlighted that the identification of the basic site requirements of a project fulfills an important role in estimate accuracy, Trost and Oberlender, (2003).

Biniyam Tafesse,(2015) in his case study proved that the estimators' experience and expertise is one of the primary requirements for a successful project cost estimation, Trost and Oberlender,(2003) ranked the team experience and cost information as the third most influential factor on the accuracy of cost estimation and it is described that the factor emphasizes the importance of the experience level not only of the estimating team but also of the engineering staff. The researchers also argue that in order to get accurate estimation picture, adequate scope definition, an experienced project team, and good cost information should be supported by adequate allotment of time allowed to prepare the estimate. The bidding and labor climate factor ranked fifth in significance in this research.

Akintoye,(2000) In his research to understand the factors influencing the cost estimation practice, project complexity, technological requirements, project team requirement, contract requirement, project duration and market requirements are the major factors.

As it is explained on the research, project complexity made up of type of structure, scale and scope of construction, complexity of design, site constraints and expected project organization. Technology factor consists of the amount of specialist work, lead time and limitation of operation. Project team requirement refers to particular skills & quality needed for a project. Project duration includes the anticipated frequency and extent of variations to the client's building requirement. Market requirement comprises the location of the project, tender period and market condition.

The ten most significant factors affecting accuracy of pre-tender cost estimate identified by Polycarp, (2014) are:

- Experience and skill level of the consultants,
- Project teams experience on the construction type,
- clear and detail drawings and specification,
- completeness of cost information,
- accuracy and reliability of cost information,
- availability of all fields of specialization in a project team,
- quality of information and flow requirement,
- clear scope definition for the client,
- financial capability of the client, and
- Completeness of project documents.

In their research, experience and skill level of the estimator is found that the most influencing factor affecting the accuracy of pre-tender cost estimate. This implies that to produce an accurate estimate is encompassing available of detail information, skill and requisite experience of the estimator.

Summary of major finding of literature review.

Project Cost estimating can be described as the technical process or function undertaken to assess and predict the total cost of executing an item(s) of work in a given time using all available project information and resource, (Kwakye, 1994 cited in Akintoye, 2000).

Accuracy of the estimate is the probability project's actual cost will match a prediction of the final values of project cost and duration once the project is fully implemented, Rad (2002).

Cost estimation.

Cost estimating is the process of calculating the costs of the identified resources needed to complete the project work. The person or group doing the estimating must consider the possible fluctuations, conditions, and other causes of variances that could affect the total cost of the estimate, Philips, (2004).

CHAPTER THREE - RESEARCH METHODOLOGY

This part deals with the research design and methodology of the study. It includes research design, source of data, data collection instrument, sampling techniques and methods of data analysis.

3.1. RESEARCH DESIGN AND APPROACH

This research is done to examine the possible significant factors that can affect the cost estimation of the projects and to analyze and show their effect on the effectiveness of project management and recommend possible solutions, The type of research Design employed in this research is descriptive research design. The research is also observational in reviewing financial performance of projects from the annual budget utilization report of large scale projects in order to assess to what level of accuracy the cost estimation can predict the actual cost of the project. The Menschen fur menschen foundation procedural manual indicate that projects with annual income above birr 3,000,000.00 treated as large scale projects, projects with annual income between birr 1,000,000 and 3,000,000.00 treated as medium scale projects and projects with annual income below birr 1,000,000.00 treated as small scale projects. The data on the research questioner will be gathered from sample of employees who are expected to be involved in the preparation of technical proposal and project cost estimation since relevant information can be provided by those professionals.

3.2. DATA COLLECTION AND SAMPLING TECHNIQUES

The study covers the cases of study, different development projects. In the research process, non probability sampling specifically purposive sampling technique is used for data collection from professionals to identify major factors affecting the project cost estimations related to the nature of the Menschen fur menschen foundation. In MFMF employees from different disciplines are participated in providing valuable inputs to the technical proposal preparation committee. Topographic surveyors, Soil Survey technicians, geological & geotechnical experts, hydrologists & hydro geologists,

agronomists, sociologists, environmentalists and laboratory technicians are those who are involved. According to the information from the HRM sub process the total number of these professionals in the foundation which are above the junior level are about 151 employees. From the total population who has direct and indirect involvement in the process of cost estimation, the professionals selected as a sample are the one who directly participate on the preparation of technical proposal and project cost estimation. Therefore the researcher chooses this sampling procedure that can yield results favorable to the purpose of the research. Study, Design and construction supervision core process managers, sub process managers, project managers and coordinators, Internal and external top technical team members and staffs from planning and market promotion process are used as a sample for primary data collection. The sample constitute 4 core process executive officers, 9 sub process managers, 14 project coordinators, 28 project managers, 5 top technical team members with a total of 60 samples.

The Data are collected through closed ended questioner in order to specifically address the already identified factors in different studies. In this questioner, five-point Likert scale ranging from strongly disagree (1) to strongly agree (5) will be used. The questioner also include open ended questions to entertain other additional factors which can be mentioned other than those already identified. The researcher used personal interview as an option since it is found that the information gap in the data collection through questioner is filled through interview with executive officers. The reason why Questioner method is used for data collection is:

- It takes less time to fill up a questioner. It also a common way of collecting information. Besides it is considered to be the most appropriate method to collect data for this study.
- 2. Respondents will have adequate time to give well thought out answers.
- 3. The data gathered through questioner is easy to analyze.

3.3. DATA ANALYSIS METHOD

The responses which are gathered through the questioner are tabulated and analyzed by using descriptive statistics namely percentages. The results of the highest & lowest number of respondents for the specific question are compared with what theoretical literatures tell about in order to see their Impact / effect and draw conclusion about the effectiveness of project cost estimation.

3.4. ETHICAL CONSIDERATION

Ethics is there to minimize harm and to ensure that the research participants are not subjected to any risk or exposure due to improper methods of protecting privacy. Therefore the researcher granted permission by the concerned authority of MFMF to use the foundation financial and project performance information and to conduct survey. Each participant was asked to participate in the study in which they had voluntary participation. They were informed about the study and willingly filled the questioner. The responses of each participant are kept confidentially. Research findings are purely the results of analysis of the collected data without trimming and cooking. There is no intentional unacknowledged use or incorporation of any other person's work in my thesis.

CHAPTER FOUR - DATA PRESENTATION, ANALYSIS AND DISCUSSION

4.1. INTRODUCTION

In this chapter Findings obtained through the instrument used in the study are discussed. It presents the primary data, analyze them and interpret the findings. The findings are presented according to the method used to analyze the data.

Here, document analysis of 50 different large scale projects was made. Accordingly, financial and physical performance of 13 construction supervision projects, 16 study projects and 31 design projects with annual income of more than 3,000,000.00 over the last six years are presented. These documents were used as a fair representation of the foundation portfolio of work. The documents were obtained through permission from the chief executive officer of the foundation. Using these data, the study shows how the estimated costs of the projects are varied from the actual cost.

A questionnaire survey was used to find out answer regarding factors affecting the accuracy of cost estimation in menschen fur menschen foundation (MFMF). A five page questionnaire including a cover letter was sent to the employees who directly participate in project cost estimation. The design of the questionnaire was based on an extensive review of literature dealing with cost estimating. The questionnaire also asked the respondents experience on cost estimating factors and factors that enforce for projects completion dalliance that are specific for the foundation.

The questionnaire was distributed to 60 purposely selected employees of MFMF. A total of 54 respondents were able to return completed questionnaires in a usable format, representing a 90% response rate.

4.2. COMPARISON OF ACTUAL COST OF WORK PERFORMED WITH PHYSICAL PERFORMANCE OF PROJECTS

The following table is prepared from compiled annual projects financial and physical performance reports which cover the period from 2010/2011 to 2015/2016 budget year (attached with appendices). For the financial performance of the projects the researcher uses audited financial statements for actual cost of the projects and documents approved by the board of directors of MFMF for the estimated cost of the projects for the period mentioned above. The researcher restrained from revealing every pieces of information about the projects. Hence the projects name and their annual income is kept confidential as per the information security agreement signed between the researcher and the foundation. Therefore Design projects are expressed as DEP 1, DEP 2, etc ... Study Projects are expressed as STP 1, STP 2, etc ... and Construction Supervision projects are expressed as CSP 1, CSP 2, etc ...

Earned value analysis (also known as variance analysis) is a way to measure and evaluate project performance. It compares the amount of work planned with what is actually accomplished to determine whether the project is on track. The theory of percent complete provides a more accurate way of planning and reporting on an activity where one part of the activity is more difficult than another and measures and reports the percent complete. (Richman, 2002). As this variance analysis compares budgeted cost of work performed with actual cost of work performed, the data is presented to compare actual cost with physical performance of projects.

Since the study takes the cost performance of large scale projects, the researcher used the 10% variance of high complex projects to determine whether the projects' cost estimation is over or under. In the following tables below the accuracy of projects cost estimation are analyzed based on this acceptable range of variance and labeled as overestimated and underestimated.

Table 4. 1 - Comparison of Actual Cost of work performed with Physical Performance of Construction Supervision Projects

	2010/2011				2011/2012			2012/2013			2013/2014			2014/2015			2015/2016		
Project code	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	
CSP1	82.01%	100.00%	17.99%	122.74%	100.00%	-22.74%	59.36%	100.00%	40.64%	102.34%	98.84%	-3.50%	57.89%	94.92%	37.03%	91.40%	84.54%	-6.86%	
CSP2	76.64%	100.00%	23.36%	79.69%	100.00%	20.31%	84.68%	100.00%	15.32%	111.43%	99.84%	-11.59%	54.44%	100.00%	45.56%	83.19%	100.00%	16.81%	
CSP3	92.27%	100.00%	7.73%	83.14%	86.50%	3.36%													
CSP4	27.74%	100.00%	72.26%	48.85%	91.43%	42.58%	76.67%	100.00%	23.33%	80.27%	92.80%	12.53%	70.90%	94.80%	23.90%	98.98%	97.06%	-1.92%	
CSP5							77.00%	100.00%	23.00%										
CSP6							74.24%	100.00%	25.76%	76.94%	89.60%	12.66%	114.85%	100.00%	-14.85%	71.84%	100.00%	28.16%	
CSP7							24.64%		-24.64%	20.93%	0.20%	-20.73%	48.83%	65.39%	16.57%	94.93%	84.99%	-9.93%	
CSP8							46.80%	100.00%	53.20%	85.96%	95.41%	9.45%	63.66%	100.00%	36.34%	70.97%	92.95%	21.98%	
CSP9										48.56%	92.08%	43.52%	53.62%	100.00%	46.38%				
CSP10				81.01%	91.83%	10.82%							172.93%	95.04%	-77.89%	60.47%	82.89%	22.42%	
CSP11													79.12%	98.20%	19.08%	55.72%	100.00%	44.28%	
CSP12													11.80%	94.27%	82.47%	29.71%	100.00%	70.29%	
CSP13																18.79%	92.50%	73.72%	

Source: Compiled from projects financial & physical performance report of MFMF from 2010/2011 to 2015/2016 budget year.

Table 4.1 shows that among 43 projects during the 6 years period 69.77% were overestimated and 13.95% were underestimated. Only 16.28% of the higher scale projects were under acceptable range of variance

Table 4. 2 - Comparison of Actual Cost of work performed with Physical Performance of Study Projects

	2010/2011		2011/2012			2012/2013			2013/20114			2014/2015			2015/2016			
Project code	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance
STP1	19.00%	45.54%	26.54%	9.11%	16.15%	7.04%	9.46%	26.36%	16.89%	2.93%	13.43%	10.50%						
STP2	138.71%	100.00%	-38.71%															
STP3	218.74%	100.00%	-118.74%															
STP4	32.44%	73.50%	41.06%															
STP5	35.50%	51.02%	15.52%	87.55%	90.10%	2.54%												
STP6	31.55%	23.19%	-8.36%	29.79%	3.00%	-26.79%	23.99%	100.00%	76.01%									
STP7				124.93%	89.90%	-35.03%	85.91%	100.00%	14.09%									
STP8				33.48%	30.23%	-3.25%	46.81%	100.00%	53.19%	53.00%	58.98%	5.98%						
STP9										123.10%	96.89%	-26.21%						
STP10										61.20%	9.00%	-52.20%				75.59%	11.11%	-64.48%
STP11										12.49%	100.00%	87.51%	76.21%	100.00%	23.79%	73.38%	100.00%	26.62%
STP12													39.38%	94.17%	54.79%	1.99%	60.00%	58.01%
STP13													32.63%	92.37%	59.74%	49.79%	78.57%	28.78%
STP14													82.60%	94.20%	11.60%	50.47%	96.25%	45.77%
STP15													26.69%	87.18%	60.48%	25.53%	95.97%	70.44%
STP16																123.99%	100.00%	-23.99%

Source: Compiled from projects financial & physical performance report of MFMF from 2010/2011 to 2015/2016 budget year

Table 4.2 shows that among 32 projects during the 6 years period 59.36% were overestimated and 25% were underestimated. Only 15.64% of the higher scale projects were under acceptable range of variance.

Table 4. 3 - Comparison of Actual cost of work performed with Physical performance of Design Projects

	2010/2011		2011/2012			2012/2013			2013/2014			2014/2015			2015/2016			
Project code	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance	%age of Actual cost of work performed	%age of Actual Work performed	Variance
DEP1													115.21%	101.64%	-13.57%			
DEP2	74.78%	100.00%	25.22%															
DEP3	96.27%	100.00%	3.73%															
DEP4				98.39%	92.37%	-6.02%												
DEP5				114.86%	100.00%	-14.86%												
DEP6				54.00%	100.00%	46.00%												
DEP7				51.38%	100.00%	48.62%												
DEP8				207.75%	100.00%	-107.75%	82.07%	100.00%	17.93%	105.66%	68.68%	-36.98%	44.34%	88.06%	43.72%	35.01%	88.60%	53.59%
DEP9							61.00%	77.52%	16.52%	61.32%	68.10%	6.78%	39.87%	70.35%	30.48%	27.64%	35.66%	8.02%
DEP10										23.05%	72.50%	49.45%	18.42%	79.00%	60.58%			
DEP11										25.53%	100.00%	74.47%						
DEP12										255.51%	100.00%	-155.51%						
DEP13													25.90%	79.00%	53.10%	20.09%	6.38%	-13.71%
DEP14													13.06%	37.69%	24.63%	16.66%	77.82%	61.16%
DEP15																36.58%	85.06%	48.48%
DEP16																25.63%	98.13%	72.50%
DEP17																17.61%	64.80%	47.19%
DEP18																72.08%	87.33%	15.25%
DEP19																74.29%	86.99%	12.69%
DEP20																65.10%	100.00%	34.90%
DEP21																28.65%	100.00%	71.35%

Source: Compiled from projects financial & physical performance report of MFMF from 2010/2011 to 2015/2016 budget year

ASSESSMENT OF PROJECT COST ESTIMATION PRACTICES

Table 4. 3 shows that among 31 projects during the 6 years period 67.74% were overestimated and 19.35% were underestimated. Only 12.91% of the higher scale projects were under acceptable range of variance.

Throughout the entire project, the variation between the budget and the actual costs seemed to fluctuate between an accurate and a very inaccurate project. When it is broken down into the elements, it shows that the historical data and quality of resource information used is not being updated and reviewed as frequently as it should be.

Generally Costs of more than 80% of the projects (taking the average of the sum of the over and under estimated costs of study, design and supervision projects) of MFMF have accuracy problem in their estimation. Therefore knowing the factors behind this inaccuracy on project cost estimation is the interest of the researcher and the data are collected through questioner.

4.3. DESCRIPTION OF THE SAMPLE

The experience of the respondents has a great influence on the response given. Therefore the more experienced the respondent, the greater the reliability and accuracy on the rate given to each questioner. Table-5 shows that a 74.07% majority of respondents are well experienced and have above 10 years of work experience. When such experiences are supported by education, the chance of the questioner to be seen thoroughly and getting additional valuable information will increase. In this regard the questioner was filled by the greatest number of respondents with higher and moderate educational status.

The summary presented in table-4 below shows position of respondents in the foundation categorized based on sex. As the sample focus mainly on project managers and supervisors as well as top technical team members, the result which is 5.56% female respondents shows that the involvement of women on managerial & supervisory position is minimal in the foundation. Majority of the respondents with a higher percentage of 55.56% are from managerial position followed by professional position holders with 35.19% of the total respondents. The greatest percentage of respondents with the managerial position will help the data collection process to address practical cases experienced by those respondents.

ASSESSMENT OF PROJECT COST ESTIMATION PRACTICES

Table 4. 4 – Respondent by job Position and sex

	Position of respondent												
Sex	Mar	nagerial	Sup	ervisory	Prof	fessional	Total						
	Count	Row %age	Count	Row %age	Count	Row %age	Count	%age					
Female	2	66.67%	1	33.33%	0	0.00%	3	5.56%					
Male	28	54.90%	4	7.84%	19	37.25%	51	94.44%					
Row Total	30	55.56%	5	9.26%	19	35.19%	54	100.00%					

Source: Compiled from survey data April, 2017

The respondents with first degree and second degree & above hold 15% and 85% rate respectively among 40 respondents who have more than 10 years of work experience. Only 16.67% of the respondents have first degree and only 5.56% of the respondents have less than 5 years of work experience. No respondent with college diploma and below.

Table 4. 5 Respondent by Educational status and years of Experience

	Educational status										
Years of Experience	First	Degree		l degree : Above	Total						
Experience	Count Row %age		Count	Row %age	Count	Row %age					
0 - 5 years	1	33.33%	2	66.67%	3	5.56%					
5 - 10 years	2	18.18%	9	81.82%	11	20.37%					
Above 10 years	6	15.00%	34	85.00%	40	74.07%					
Row Total	9	16.67%	45	83.33%	54	100.00%					

Source: Compiled from survey data April, 2017

4.4 DATA ANALYSIS AND DISCUSIONS

Based on the literature review the questioner was prepared to constitute factors related to design parameters and information, factors related to client characteristics, factors related to project characteristics and factors related to external factors & market condition. It is also prepared to entertain additional information other than those already mentioned.

The respondents were asked to respond to each question by indicating their agreement or disagreement and the responses were measured using 5 point likert scale from strongly agree to strongly disagree which carries a score of 5 to 1. The response given to each question were analyze based on the mean score values of the question.

Table 4.6 below shows that there is a disagreement and most of the respondents which is 64.81% agreed that in the foundation there are well experienced employees that can be assigned on the process of technical proposal preparation and cost estimation. It is known that to produce an accurate estimate, those involved in the estimating process must have the relevant professional knowledge and skills. Therefore the mean score of 3.67 for the experience level of cost estimators shows that the effect of this factor on the inaccuracy of the estimation in the foundation is minimal. (Dysert (2003) cited in Abde-Hadi *et al.*, 2010) emphasized that if an estimator were more professional, budget and other related problems could be greatly reduced.

On the other hand the mean score value of 2.85 for the number of estimators in a group shows that more than 46.30% of the respondents believe that adequate numbers of professionals are not assigned in the estimating staff. As technical proposal preparation team members are composed of different professionals, there may be missing of important input that could have been contributed by a professional not included in the team. If that missing input can be a reason for creation of significant cost factor, it will be resulted in wider cost variance from estimated cost of the project. The mean score of 3.07 for the response on team integration and alignment proved that most of the respondents (who reply as 37.04% disagree and 11.11% strongly disagree) have a tendency towards disagreement on whether the foundation adequately select and assign estimating staff from different disciplines with needed skill and quality.

Table 4. 6 -Factors related to consultant, design parameter and information

Factors related to consultant,	resp.		Percenta	ge of Resp	ondents		Mean
design parameters and information	No. of r	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	score of likert's scale
Experience level of cost estimators	54	7.41%	64.81%	14.81%	12.96%	0.00%	3.67
Adequacy of Number of estimating staffs	54	5.56%	24.07%	22.22%	46.30%	1.85%	2.85
Team Integration and alignment in the estimation staff	54	0.00%	29.63%	22.22%	37.04%	11.11%	3.07
Involvement of project Managers in cost estimation	54	12.96%	31.48%	18.52%	29.63%	7.41%	2.70
Completeness of cost information and details	54	7.41%	37.04%	27.78%	25.93%	1.85%	3.22
Accuracy and reliability of cost information	54	1.85%	44.44%	27.78%	24.07%	1.85%	3.2
Existence of Estimating method / technique for cost estimation	54	5.56%	44.44%	25.93%	22.22%	1.85%	3.3
Technical proposal preparation team and Estimators work load during estimation	54	0.00%	14.81%	16.67%	53.70%	14.81%	2.31
Availability of adequate time for estimation and technical proposal preparation	54	7.41%	14.81%	18.52%	50.00%	9.26%	2.61
Completeness of technical and socioeconomic information	54	3.70%	12.96%	35.19%	42.59%	5.56%	2.67
,	ТОТ	AL AVI	ERAGE				2.96

Source: Compiled from survey data April, 2017

As this table shows more than 37.04% of the respondents do not agree on the statement that says project managers have more involvement in project cost estimation and to be included in the team that prepares technical proposal. The mean score given to this point is 2.70 which are below the neutral attitude. In management of project cost, planning the project resource, identifying the resource requirement and cost estimation are the activities that should be performed by project managers. (Philips, 2004). This function will help the

project manager to control the costs by efficient use of resources and controlling the project schedule according to the plan.

The trend in the foundation shows that project managers are assigned to the projects after the technical proposal and cost estimations are made. From the response given to the open ended question, the researcher understands that the role of managers of design projects in controlling projects schedule and costs is insignificant. This is because the design work is performed by the design team members in the design studio and several project design works could be received at a time. This will be resulted in a delay on timely completion of the projects and creates additional costs more than estimated. (Rad 2002) noted that Cost is directly impacted by changes in duration and scope, managing cost will always have to be done in concert with managing scope and schedule. Even if the baseline project scope remains unchanged, changes to the project schedule will bring corresponding changes in the resource expenditure and cost of the project.

Completeness of cost information and details, Accuracy and reliability of cost information and Existence of Estimating method / technique for cost estimation are rate at a mean score of 3.22, 3.2, and 3.3 by respondents respectively. These scores indicate that most respondents do not hesitate on the completeness accuracy and reliability of cost information. The table shows that, more than 37.04% of respondent agree with the completeness of cost information, more than 44.44 % of respondents proved that the cost information is accurate and reliable and 44.44% of the respondents know that the foundation has an estimating method. This result shows that, the effects of these factors on project cost estimation are not the threats to the foundation unlike the Completeness of technical and socioeconomic information which is rated 2.67. About 42.59% of the respondents disagree with the completeness of these data. The result shows that this factor is significant factor to affect cost estimation. This is because, according to (Rad 2002) accurate Cost estimation is dependent on the reliable elements of the work breakdown structure (WBS) which refers to components requiring specific people, equipment, and materials from which the estimation is driven out.

The mean score of 2.31 given to technical proposal preparation team and Estimators work load during estimation shows that the team members are given additional assignment and

the estimation work is not consider as a major and individual work. The table shows that about 53.70% of the respondents agree with this work load This condition reflects that the cost estimation process is highly affected by Availability of adequate time for estimation and technical proposal preparation factor which is rated at a mean score of 2.61 and confirmed by 50% of the respondents. Joseph Philips emphasized that the duration estimated for project activities is a basic input for project cost estimation (Joseph Philips, 2004). So the project manager and the project team can consider the costs and benefits of assigning more effort to reduce tasks duration where feasible. But in the absence of adequate time, cost estimation and technical proposal preparation process will be exposed to risk of being incomplete and the cost estimation will be affected by unforeseen factors during estimation.

Table 4.7 - Factors related to client characteristics

	p.]					
Factors related to client characteristics	No. of resp.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Mean score of likert's scale
The effect of type of contract on cost estimation	54	37.04%	51.85%	9.26%	0.00%	1.85%	4.22
The effect of financial situation and budget of clients	54	24.07%	51.85%	7.41%	12.96%	3.70%	3.80

Source: Compiled from survey data April, 2017

Table 4.7 shows that more than 51.85% of the respondents show their agreement that, the type of client have its own influence on the cost of the projects estimated by the foundation and rated 4.22 mean score of likert scale. According to the information provided by the respondents, some contracts signed with client especially with the government body, enforces the foundation to get into an agreement to complete the design & study projects which cannot be performed with in the agreed time period. Such condition make the foundation to incur additional cost due to the work performed out of normal working hours and involvement of extra man power. The project work will be completed without making amendment on the contract for the additional cost.

As mentioned earlier most of the respondents said that amendment on the contract regarding the additional cost may not be signed with the government due to the financial situation or budget. Such conditions also enforce the foundation to get into an agreement that expose to expend more than what estimated earlier. The mean score of 3.80 for the effect of client's financial situation or budget tells that it is a case that most respondents which is about 51.85% agree with it.

The foundation is established to support the government on the development. That is why these factors become the main factors that affect the cost estimation of the project in the foundation since most of the projects are health ,education, road dam, irrigation and water supply project works provided to federal and state governments, city administration and other governmental organizations.

Table 4.8 – Factors related to Project characteristics

	p.						
Factors related to Project characteristics	No. of resp.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Mean score of likert's scale
The effect of project type related factors on cost estimation	54	37.04%	38.89%	14.81%	9.26%	0.00%	4.04
The effect of location of projects, site conditions on data collection	54	59.26%	31.48%	5.56%	3.70%	0.00%	4.46
The extent to which projects complexities resulted in different actual cost	54	44.44%	40.74%	11.11%	3.70%	0.00%	4.26
The effect of site constraints and site requirements	54	44.44%	46.30%	1.85%	7.41%	0.00%	4.28

Source: Compiled from survey data April, 2017

As it is shown in table 4.8 above, with a mean score of 4.04, we can see that the project type whether it is dam, irrigation or water supply projects has greater effect on cost estimation. As it is explained and strongly agreed by about 37.04% of respondents, the level of detail information about soil survey, geological and geotechnical investigations, topographic survey, GIS information is different for each project type. In the absence of projects detail

information at the required level, the cost estimated to complete the project will be different from the actual cost.

The mean score of 4.26 shows that most respondents agree with the effect of project complexity on cost estimation. According to the respondents who strongly agree with this factor which are 59.26 % of the total respondent, some unexpected geological factors may extend the time and use more resources. (Rad 2002) argued that the circumstances for changes to the project cost are unexpected site conditions. Therefore due to this condition project cost components like perdiem and fuel costs are incurred more than what was estimated.

Table 4.8 also shows that the effect of location of the projects and site constraints are given a mean score of 4.46 and 4.28 and supported by 44.44% of the respondents respectively. The respondents explained that when the project sites are far from towns, there will be a problem of health care services and drinking waters. In addition the absence of access road also will be a reason for the delay of projects performance and resulted in additional costs. Therefore the actual cost will be far from what was estimated. According to (Cleveland

1995 cited in Akintoy A.2000), remoteness of site must be analyzed completely for cost elements that are unique to the location and have a greater effect on the cost estimate.

Table 4.9 shows that 42.59% of the respondents show their disagreement for the availability of labor with the required skill in the market at predetermined cost and give it a mean score of 2.67. According to the explanation given by the respondents some input to the study or design projects may not be provided by the internal labor. Therefore the foundation may search an institution as a sub consultant or freelancers. In this case the foundation face challenges of getting sub consultant or freelancers whose payments can be covered by the cost previously estimated.

Table 4.9 - External Factors and Market Condition

	p.						
Factors related to External Factors and Market Condition	No. of resp	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Mean score of likert's scale
Availability of labor with the required skill and previously estimated fee	54	3.70%	20.37%	24.07%	42.59%	9.26%	2.67
Availability of scientific instruments and other equipments at predetermined cost	54	5.56%	37.04%	33.33%	16.67%	7.41%	3.17
The effect of weather condition on the estimated cost	54	24.07%	53.70%	14.81%	7.41%	0.00%	3.94
The impact of government policies on cost estimation	54	12.96%	40.74%	31.48%	14.81%	0.00%	3.52
The possibility of estimating less to be competitive and win bids.	54	9.26%	48.15%	27.78%	14.81%	0.00%	3.52

Source: Compiled from survey data April,2017

Unlike the skilled labor, most respondents which are 37.04 % agree with the availability of scientific instrument and other equipments in the market. The mean score given to this factor is 3.17. Regarding equipment's, the foundation mostly sign an agreement that requires the client to fulfill such facilities. The costs are included in the contract agreement as reimbursable cost. The foundation purchase the items and the purchase cost at current market prices will be reimbursed and items will be returned to the client after the end of the project. Therefore this factor may not have influence on the project cost estimation.

As the foundation project works are mostly related to rural development at project site, weather condition can delay the project's completion period. Therefore all related costs with delayed project will increase the total cost above what was estimated. More than 53.70% of respondents agree with the influence of this factor and give it a mean score of 3.94.

About 40.74% of respondents agreed that the cost estimation is performed without sufficient information due to the impacts created through government policies. They show their agreement with mean score of 3.52. According to the respondents' explanations, some projects are implemented following fast truck approach. This means Design and construction supervision works of the same projects are expected to be performed simultaneously. Therefore such fast track approach to implement the government rule and policies will affect the quality and cost of work. Such condition exposed for rework and additional cost more than estimated. On the other hand, more than 48.15% of respondents confirm that there is the possibility of estimating project cost less than what should be in order to win bids. The factor has given a mean score of 3.52 by respondents.

CHAPTER FIVE- SUMMARY OF FINDINGS, CONCLUSION AND RECOMMENDATION

5.1. SUMMARY OF FINDINGS

This study covers the case of higher scale projects of Menschen fur Menschen foundation in assessing the factors affecting the accuracy of projects cost estimation. Professionals who directly participate on the preparation of technical proposal and project cost estimation are selected as a sample to assess cost estimation factors related to consultant, design parameters and information, factors related to projects and client characteristics, external factors and market condition. Based on the literature review, the questioner consisted of all factors mentioned above were prepared and measured on 5 point likert scale. The respondents were also granted a space provided to mention other factors related with the nature of the projects run by the foundation.

In this research six years data concerning the physical performance of the projects and percentage of actual cost utilized with budgeted (estimated) costs of projects were analyzed. Comparison of budgeted cost of work performed with actual cost of work performed for study, design and construction projects was made. As a result

- Among 43 constructions supervision projects during the 6 years period 69.77% were overestimated and 13.95% were underestimated. Only 16.28% of the higher scale projects were under acceptable range of variance
- Among 32 study projects during the 6 years period 59.36% were overestimated and 25% were underestimated. Only 15.64% of the higher scale projects were under acceptable range of variance
- Among 31 design projects during the 6 years period 67.74% were overestimated and 19.35% were underestimated. Only 12.91% of the higher scale projects were under acceptable range of variance.

In general, the study found that costs of more than 80% of the projects of MFMF have accuracy problem in their estimation.

The research tried to find out the cases that contribute for such inaccuracies using the data collected through questioner. The questioner was distributed to relevant respondents with the majority of project managers and supervisors who have plenty of years of work experience and higher educational status. Technical proposal preparation team and Estimators work load during estimation was described as the main influencing factor concerning the factors related to consultant, design parameters and information. Unavailability of adequate time for estimation and incomplete technical and socioeconomic information are also identified as the factors that affect the cost estimation. In addition to the involvement of inadequate number of estimating staff, the data shows that the responsibility given to project managers in cost estimation is very low and their roll in controlling projects schedule and costs is insignificant.

The study shows that the type of client, its financial situation and budget are identified as the major factors to influence the cost estimation from the factors categorized as factors related to client characteristics. The study also shows that factors related to project characteristics like project type and complexity and location and site constraints of the projects are the major factors affecting the accuracy of cost estimation. Some geological factors, access road unavailability and social problems which were unforeseen during estimation make the actual cost different from what was predicted.

The answers given by most of the respondents show their disagreement for the availability of labor with the required skill in the market at predetermined cost since some input to the study or design projects may not be provided by the internal labor. Therefore the foundation face challenges of getting sub consultant or freelancers whose payments can be covered by the cost previously estimated. Unlike the skilled labor, the availability of scientific instrument and other equipments in the market is not the affecting factor. Moreover, the study indicated that all costs related with delayed project due to weather condition increase the total cost more than what was estimated. The government policies forced project works to follow fast truck approach that expose for rework and inaccuracies in project cost estimation.

5.2 CONCLUSION

The results of actual project data, the conclusion can be drawn that most of the estimated cost of the projects is either under-utilized or over utilized which shows there is undeniable inaccuracies in the project's cost estimation. The major findings of this study compiled from the data collected through the questioner shows the following are the most influential factors that affect the accuracy of project cost estimation.

- Completeness of technical and socio economic information
- Technical proposal preparation team and cost estimators work load during estimation
- Availability of adequate time for estimation and technical proposal preparation
- Insufficient number of estimating staff
- Nonattendance of project managers in cost estimation
- The effect of client on cost estimation
- Financial situation and budget of client
- Location, site constraint, weather condition and complexity of projects
- Availability of skilled labor in the market at predetermined cost
- The impact of government policies

One of the nine knowledge areas that project managers should be familiar with is the project cost management. It involves estimating the cost of resources, including people, equipment, materials, and such things as travel and other support details. After this is done, costs are budgeted and tracked to keep the project within that budget. (James P. Lewis, 2007). Therefore, we can conclude that, the under utilization or over utilization of estimated project cost with large variance shows that, there is inefficiency in project success.

5.3 RECOMMENDATION

After detail analysis of the study, the researcher recommended the management of Menschen fur Menschen foundation that, they have to give more attention to the most influential factors that affect the accuracy of projects cost estimation that are identified in this research in order to achieve more reliable and realistic estimates.

The management of the foundation should pay more attention to the project cost estimating process by improving the completeness of technical inputs and socio economic information by engaging all relevant professionals or specialist required for a particular project type with sufficient number and adequate time. The amount of time and resources used to make the estimates should be appropriate to the size and complexity of the project. (Trost and Oberlender, 2003) argued the importance of time by stating as, Adequate scope definition, an experienced project team, and good cost information do not fully explain the estimate accuracy picture, but must be combined with an adequate allotment of time. All these factors will enable cost estimators come up with most accurate cost estimates of the project and has greatest in importance to the realization of a feasible estimate.

The top management of the foundation should enhance the responsibility given to project managers in cost estimation and their roll in controlling projects schedule and costs. As part of the planning process, (Philips, 2004) insist that the project manager must determine what resources like people, equipment, and materials that will be utilized to complete the project. To carry out this task, project managers must use work break down structure (WBS) and other valuable information. (Rad 2002) suggested that, the most accurate and most reliable estimate for a project can be developed when all the elements of the work breakdown structure (WBS) have been identified with a reasonable degree of reliability and when the resource breakdown structure (RBS) has been defined with the desired degree of certainty. Therefore the involvement of project manager on cost estimation will help to increase the level of accuracy. Such actions will also increase the roll of project managers in ensuring that all work is completed on time, within budget and scope, and at the correct performance level.

The foundation should also focus on capacity building by strengthening the existing short term and long term trainings. This will help the foundation to get internal skilled labor and minimize the chance of facing the unavailability of labor from the market at the predetermined fee on cost estimation. The planning and market promotion process executive officers should make market search and obtain accurate cost information about scientific equipment. This cost information has to be updated at the time of cost estimation to increase accuracy.

It is also recommended that training courses on factors affecting the accuracy of cost estimates should be conducted. These activities would improve the local practice of cost estimating and increase the capabilities of estimators.

5.4. FUTURE RESEARCH

This research tried to find out that there is inaccuracy in cost estimation and assess possible factors that affect the accuracy of project cost estimation. The variance between the estimated and actual cost may not be occurred only due to the reasons identified by this research. Therefore it would be more analyzed and get valuable recommendation if a future study focus on problems on cost allocation in the financial recordings and which element of the project cost have significant impact for the cost variation. This study only takes the large scale projects of six years data to see their performance. So, future research can add the remaining medium and small scale projects for the past 15 years to make research on the case mentioned above.

REFERENCE

- Abdal-Hadi, M. A. (2010), <u>Factors affecting accuracy of pre-tender cost estimate in Gaza Strip.</u> Unpublished master thesis in construction management, The Islamic University of Gaza-Palestine.
- Akintoye, A. (2000), Analysis of factors influencing project cost estimating practice.

 <u>Construction Management & Economics</u>, UK
- Annual Reports of Financial and Project Performance of Menschen fur Menschen foundation, (from 2010/2011 to 2015/2016).
- Ashworth, A. (2004), <u>Cost Studies of Buildings</u> 4 ed. Harlow, England; New York Pearson/Prentice Hall.
- CIOB(1997), Code of Estimating Practice, 6th Edition. The Chartered Institute of Building, London.
- Elhag, T.M.S., Boussabaine, A.H. and Ballal, T.M.A. (2005), Critical determinants of construction tendering costs: Quantity surveyors standpoint. <u>International Journal of Project Management</u>, pp. 523–547.
- Enshassi, A., Mohamed, S. and Madi, I. (2007), Cost estimation practice in the Gaza Strip: A case study. <u>The Islamic University Journal</u>, pp. 153–176.
- Flyvbjerg, B., Holm, M.S. and Buhl, S. (2002), Underestimating costs in public works projects: <u>Journal of the American Planning Association</u>,

- Guide to the project management body of knowledge (PMBOK Guide), fifth edition, project management institute, Inc., USA
- Gunner, J. and Skitmore, M. (1999), Comparative analysis of pre-bid forecasting of building prices based on Singapore data. <u>Construction Management and Economics</u>, pp. 635–646.
- Holm, L., Schaufelberger, J.E., Griffin, D. and Cole, T. (2005), <u>Construction Cost Estimating</u>: Process and Practice. Upper Saddle River, NJ: Pearson Prentice Hall, pp.3-12
- Jah, J.H.M., Thorpe, A.and McCaffer, R.(1994), A survey of indirect cost estimating in practice. Construction management and economics, pp.31-36
- James P. Lewis(2007), <u>Fundametals of project management</u>, third edition, American management Assosiation, USA pp.174
- Joseph Phillips(2004), PMP Project Management Professional Study Guide. McGraw-Hil
- Larry Richman(2002), <u>Project Management step by step</u>, American management Assosiation, USA
- Liu, L., & Zhu, K. (2007), Improving Cost Estimates of Construction Projects Using Phased Cost Factors. Journal of Construction Engineering & Management,
- Marjuki, M. (2006), <u>Computerized building cost estimating system</u>. MSc diss. University Teknologi Malaysia.
- MeCaffer, R.(1976), <u>Contractor's Bidding Behavior and Tender Price Prediction</u>. PhD Thesis, Loughboroug University of Teehnology, UK.
- Mohammad Barzandeh (2011), <u>Accuracy of estimating techniques for predicting residential construction costs</u> a case study of an Auckland residential construction company.
- Biniyam Tafesse (2015), <u>Assessment of factors affecting the Accuracy of cost</u> estimation in project management.

- Morris, M. R. (1990), <u>Improving the accuracy of early cost-estimates for federal construction projects</u>, Building Research Board, National Research Council, Washington, D.C.
- Oberlander, G. D., and Trost, S. M. (2001), "Predicting accuracy of early cost estimates based on estimate quality." <u>J. Constr. Eng. Manage</u>. Pp.173–182.
- Odusami, K. T., & Onukwube, H. N. (2008), <u>Factors Affecting the Accuracy of a Pre-</u> <u>Tender Cost Estimate in Nigeria</u>. Cost Engineering
- Parviz F. Rad(2002), <u>Project estimating and cost management</u>. Management Concepts, Inc. United States of America
- Polycarp O.A, Wasiu A.O, Saidu. I.A, Mustepha M. and Abdulmumin A. (2014), Assessment of the Factors Affecting Accuracy of Pre-tender cost Estimate in Kaduna State, Nigeria, <u>IOSR Journal of Environmental Science</u> Volume 8, Issue 5 Ver. IV
- Smith A.J. (1997), <u>Estimating</u>, <u>Tendering and Bidding for Construction</u>. Macmillan, London.
- Stevenson Jr., J. J. (1984), "<u>Determining meaningful estimate contingency</u>." Cost Eng., pp. 35–41.
- Trost, S. M., & Oberlender, G. D. (2003), Predicting Accuracy of Early Cost Estimates

 Using Factor Analysis and Multivariate Regression. <u>Journal of Construction</u>

 <u>Engineering & Management</u>
- Xiao Xi Huang, Linda B. Newnes and Glenn C. Parry. (2011), The adaptation of product cost estimation techniques to estimate the cost of service, <u>International Journal of</u> Computer Integrated Manufacturing Vol. 25, No. 4–5

APPENDIXES -

St. Mary's University School of Graduate Studies

Questioner Designed to Menschen fur Menschen foundation.

Dear Respondent,

This questionnaire is developed to collect data concerning assessment of factors affecting the accuracy of project cost estimation on project success, taking the case of Menschen fur Menschen foundation. The questions will solely be used for a thesis conducted for the partial fulfillment of masters of arts in project management. Your genuine response is used for academic purpose only and the data will be treated as most confidential. appendixes

I, therefore, kindly request you to carefully read all the questions and give your answers with due care and return within the soonest possible time.

Thank you in advance for sacrificing your time and effort to fill the questionnaire.

Note that:

- 1. You don't need to write your name or any identifying remark.
- 2. Indicate your choice by putting a $\sqrt{\text{mark}}$.

Part 1 - General Information

1.	Gender		
	Male	Female [
2.	Educational Background		
	College Diploma		First Degree
	Second Degree and Above		
3.	Years of Services		
	0-5 Years 5-10	Years	Above 10 years
4.	Position you are working on		
	Managerial Supe	rvisory 🔲	Professional

Part II Rsearch Questionnaire

Please Indicate Your Response by using tick mark ($\sqrt{}$) According to Your Choice.

	Likert's Rating Scale								
	5	4	3	2	1				
Research Questionnaire	Strongly	Agree	Neutral	Disagree	Strongly				
Factors Related to consultant, design Parameters and information									
Professionals who are assigned for project cost estimation are well experienced									
Adequate number of professionals are assigned in the estimating staff									

	J	Likert'	s Ratir	ng Scal	le
	5	4	3	2	1
Research Questionnaire	Strongly	Agree	Neutral	Disagree	Strongly
• The foundation focuses on team integration and alignment					
and the estimating staff is selected from different					
disciplines with needed skill and quality					
• Project managers have more involvement in project cost					
estimation and to be included in the team that prepares					
technical proposal					
• There is detail & complete cost information to assign on					
the inputs based on technical proposal					
The cost information is believed to be accurate & reliable					
• The foundation has an estimating method/ techniques that	-				
are being used for project cost estimation					
• Technical proposal preparation team & cost Estimators					
do not have work load due to additional assignment					
during estimation					
• Adequate time is available for estimating team during					
technical proposal preparation and cost estimation					
• The cost estimation is performed based on complete					
projects technical and socio economic information					
Factors Related to client characteristics					
• The type of client have its own influence on the cost of					
the project estimated by the foundation					
• Clients financial situation & budget have effect on the					
cost Estimation process					
			<u> </u>		

I	Likert'	s Ratir	ng Scal	le
5	4	3	2	1
Strongly	Agree	Neutral	Disagree	Strongly
	5	5 4	5 4 3	

If there are other factors with respect to the nature of the projects other than those already
mentioned above, please list them out on the space provided below. (If the space is not
enough, please use the backside of this paper)
If you believe that all projects are not completed within the predetermined time, please list out the reason you think on the space provided below. (If the space is not enough, please use the backside of this paper)

Thank You!!

Menschen fur menschen foundation

APPENDIXS

Menschen Fur Menschen Foundation Construction Supervision Projects Physical Performance From 2010/2011 to 2015/2016 Budget Year

	2	2010/20	11	2	011/20	12	2012/2013			2013/2014			2014/2015			2015/2016		
Project	Planed Work	Actual Work performed	%age of Actual Work performed	Planed Work	Actual Work performed	%age of Actual Work performed	Planed Work	Actual Work performed	%age of Actual Work performed	Planed Work	Actual Work performed	%age of Actual Work performed	Planed Work	Actual Work performed	%age of Actual Work performed	Planed Work	Actual Work performed	%age of Actual Work nerformed
CSP1	20.00%	20.00%	100.00%	25.00%	25.00%	100.00%	12.00%	12.00%	100.00%	25.00%	24.71%	98.84%	25.00%	23.73%	94.92%	41.59%	35.16%	84.54%
CSP2	20.00%	20.00%	100.00%	25.00%	25.00%	100.00%	12.00%	12.00%	100.00%	25.00%	24.96%	99.84%	25.00%	25.00%	100.00%	32.80%	32.80%	100.00%
CSP3	21.50%	21.50%	100.00%	20.00%	17.30%	86.50%												
CSP4	10.00%	10.00%	100.00%	30.00%	27.43%	91.43%	27.50%	27.50%	100.00%	27.50%	25.52%	92.80%	25.00%	23.70%	94.80%	52.00%	50.47%	97.06%
CSP5							9.10%	9.10%	100.00%									
CSP6							50.00%	50.00%	100.00%	50.00%	44.80%	89.60%	50.00%	50.00%	100.00%	56.00%	56.00%	100.00%
CSP7							50.00%			25.00%	0.05%	0.20%	11.27%	7.37%	65.39%	29.65%	25.20%	84.99%
CSP8							50.00%	50.00%	100.00%	29.20%	27.86%	95.41%	20.42%	20.42%	100.00%	57.00%	52.98%	92.95%
CSP9										100.00	92.08%	92.08%	92.00%	92.00%	100.00%			
CSP10				33.30%	30.58%	91.83%							25.00%	23.76%	95.04%	58.50%	48.49%	82.89%
CSP11													50.00%	49.10%	98.20%	50.00%	50.00%	100.00%
CSP12						·							78.50%	74.00%	94.27%	8.00%	8.00%	100.00%
CSP13																57.50%	53.19%	92.50%

Menschen fur menschen foundation Study Projects Physical Performance From 2010/2011 to 2015/2016 Budget Year

	2	010/20	11	2	2011/202			2012/20	13		2013/201		2	014/202	15	2015/2016		
Projec t code	Planed Work	Actual Work performed	%age of Actual Work performed		Actual Work performed	%age of Actual Work performed	Planed Work	Actual Work performed	%age of Actual Work performed	Planed Work	Actual Work performed	%age of Actual Work performed	Planed Work		%age of Actual Work performed	_	Actual Work performed	%age of Actual Work nerformed
STP1	57.60%	26.23%	45.54%	41.30%	6.67%	16.15%	60.70%	16.00%	26.36%	44.46%	5.97%	13.43%						
STP2	49.30%	49.30%	100.00%															
STP3	61.20%	61.20%	100.00%															
STP4	100.00%	73.50%	73.50%															
STP5	93.10%	47.50%	51.02%	52.50%	47.30%	90.10%												
STP6	56.50%	13.10%	23.19%	43.75%	1.31%	3.00%	4.00%	4.00%	100.00%									
STP7				79.20%	71.20%	89.90%	27.75%	27.75%	100.00%									
STP8				43.00%	13.00%	30.23%	27.50%	27.50%	100.00%	30.50%	17.99%	58.98%						
STP9										48.85%	47.33%	96.89%						
STP10										63.00%	5.67%	9.00%				9.00%	1.00%	11.11%
STP11										4.00%	4.00%	100.00%	53.00%	53.00%	100.00%	40.00%	40.00%	100.00%
STP12													24.00%	22.60%	94.17%	15.00%	9.00%	60.00%
STP13													32.75%	30.25%	92.37%	56.00%	44.00%	78.57%
STP14													16.55%	15.59%	94.20%	41.83%	40.26%	96.25%
STP15													68.25%	59.50%	87.18%	29.25%	28.07%	95.97%
STP16																15.37%	15.37%	100.00%

Menschen fur Menschen foundation Design Projects Physical Performance From 2010/2011 to 2015/2016 Budget Year

	2	2010/20	11	20)11/201	2	2	012/202	13	2	013/201	4	2	014/20	15	2015/2016		
Projec t code	Planed Work	Actual Work performed	%age of Actual Work performed															
DEP1													59.60%	60.58%	101.64 %			
DEP2	75.00%	75.00%	100.00%															
DEP3	72.50%	72.50%	100.00%															
DEP4				51.10%	47.20%	92.37%												
DEP5				76.40%	76.40%	100.00%												
DEP6				76.40%	76.40%	100.00%												
DEP7				76.40%	76.40%	100.00%												
DEP8				27.50%	27.50%	100.00%	40.00%	40.00%	100.00%	79.50%	54.60%	68.68%	54.00%	47.55%	88.06%	50.00%	44.30%	88.60%
DEP9							25.80%	20.00%	77.52%	62.50%	42.56%	68.10%	34.50%	24.27%	70.35%	41.70%	14.87%	35.66%
DEP10										80.00%	58.00%	72.50%	41.00%	32.39%	79.00%			
DEP11										100.00%	100.00%	100.00%						
DEP12										46.00%	46.00%	100.00%						
DEP13													41.00%	32.39%	79.00%	70.35%	4.49%	6.38%
DEP14													83.85%	31.60%	37.69%	71.40%	55.56%	77.82%
DEP15																65.00%	55.29%	85.06%
DEP16																75.00%	73.60%	98.13%
DEP17																75.00%	48.60%	64.80%
DEP18																36.53%	31.90%	87.33%
DEP19																36.50%	31.75%	86.99%
DEP20																100.00%	100.00%	100.00%
DEP21																100.00%	100.00%	100.00%

APPENDIXS.

Menschen Fur Menschen Foundation Construction Supervision Projects Financial Performance From 2010/2011 to 2015/2016 Budget Year

	2010/2011				11/2012		2012/2013			2013/2014			201	14/2015		2015/2016		
Project code	Estimated Cost	Actual Cost	%age of Actual cost Over Plan	Estimated Cost	Actual Cost	%age of Actual cost Over Plan	Estimated Cost	Actual Cost	%age of Actual cost Over Plan	Estimated Cost	Actual Cost	%age of Actual cost Over Plan	Estimated Cost	Actual Cost	%age of Actual cost Over Plan	Estimated Cost	Actual Cost	% age of Actual cost Over Plan
CSP1	5,594,500.00	4,588,176.71	82.01%	5,433,770.00	6,669,545.04	122.74%	6,054,170.00	3,593,630.58	59.36%	5,628,870.00	5,760,770.25	102.34%	11,047,200.00	6,395,236.86	57.89%	7,385,400.00	6,750,591.01	91.40%
CSP2	8,023,900.00	6,149,443.00	76.64%	6,264,590.00	4,992,563.57	79.69%	6,661,120.00	5,640,814.44	84.68%	7,044,980.00	7,849,870.76	111.43%	16,627,300.00	9,051,432.23	54.44%	9,337,900.00	7,768,395.37	83.19%
CSP3	1,031,200.00	951,497.03	92.27%	1,215,140.00	1,010,260.54	83.14%												
CSP4	2,771,000.00	768,788.63	27.74%	3,021,630.00	1,476,059.59	48.85%	3,745,850.00	2,871,767.44	76.67%	4,455,710.00	3,576,499.64	80.27%	6,085,600.00	4,314,518.12	70.90%	6,121,300.00	6,058,790.85	98.98%
CSP5							1,327,780.00	1,022,454.66	77.00%									
CSP6							2,895,280.00	2,149,574.11	74.24%	3,272,200.00	2,517,481.69	76.94%	2,797,700.00	3,213,045.28	114.85%	5,668,400.00	4,072,189.73	71.84%
CSP7							2,370,600.00	584,149.62	24.64%	1,770,030.00	370,457.45	20.93%	5,124,500.00	2,502,282.95	48.83%	3,390,500.00	3,218,454.12	94.93%
CSP8							3,383,000.00	1,583,402.03	46.80%	2,330,770.00	2,003,639.15	85.96%	4,026,200.00	2,562,924.86	63.66%	3,784,700.00	2,686,066.77	70.97%
CSP9										1,245,840.00	605,019.35	48.56%	1,488,900.00	798,355.38	53.62%			
CSP10				1,137,480.00	921,509.02	81.01%							1,680,000.00	2,905,239.81	172.93%	5,890,500.00	3,562,061.40	60.47%
CSP11													3,578,600.00	2,831,440.96	79.12%	1,521,000.00	847,545.54	55.72%
CSP12													4,093,700.00	483,062.04	11.80%	799,000.00	237,415.70	29.71%
CSP13																1,543,200.00	289,921.13	18.79%

Menschen fur Menschen foundation Study Projects Financial Performance From 2010/2011 to 2015/2016 Budget Year

	2010/2011				2011/2012			2012/2013			2013/2014			14/2015		2015/2016		
Project code	Estimated Cost	Actual Cost	%age of Actual cost Over Plan	Estimated Cost	Actual Cost	%age of Actual cost Over Plan	Estimated Cost	Actual Cost	%age of Actual cost Over Plan	Estimated Cost	Actual Cost	% age of Actual cost Over Plan	Estimated Cost	Actual Cost	%age of Actual cost Over Plan	Estimated Cost	Actual Cost	%age of Actual cost Over Plan
STP1	22,144,000.00	4,207,388.29	19.00%	20,454,090.00	1,864,008.70	9.11%	15,299,400.00	1,447,993.70	9.46%	11,410,140.00	333,771.16	2.93%						
STP2	4,981,600.00	6,909,818.82	138.71%															
STP3	10,041,300.00	21,964,241.52	218.74%															
STP4	2,620,900.00	850,270.93	32.44%															
STP5	3,761,200.00	1,335,075.17	35.50%	4,028,000.00	3,526,565.80	87.55%												
STP6	2,667,500.00	841,470.16	31.55%	1,689,930.00	503,389.99	29.79%	1,568,790.00	376,407.94	23.99%									
STP7				6,275,250.00	7,839,448.35	124.93%	3,303,370.00	2,837,787.23	85.91%									
STP8				1,848,540.00	618,903.04	33.48%	1,935,000.00	905,686.60	46.81%	1,778,780.00	942,826.45	53.00%						
STP9										1,437,090.00	1,768,988.33	123.10%						
STP10										1,439,920.00	881,180.01	61.20%				1,288,400.00	973,900.16	75.59%
STP11										1,146,080.00	143,128.07	12.49%	1,890,500.00	1,440,771.26	76.21%	2,406,100.00	1,765,516.86	73.38%
STP12													1,716,400.00	675,878.26	39.38%	1,635,200.00	32,543.18	1.99%
STP13													4,413,500.00	1,439,932.52	32.63%	2,814,100.00	1,401,257.74	49.79%
STP14													3,966,600.00	3,276,265.71	82.60%	4,301,300.00	2,170,979.68	50.47%
STP15													3,213,000.00	857,701.01	26.69%	1,588,700.00	405,548.97	25.53%
STP16																743,000.00	921,278.95	123.99%

Menschen fur Menschen foundation Design Projects Financial Performance From 2010/2011 to 2015/2016 Budget Year

	2010/2011)11/2012)	2012/2013			2013/2014			201	14/2015		2015/2016		
Project code	Estimated Cost	Actual Cost	% age of Actual cost Over Plan	Estimated Cost	Actual Cost	%age of Actual cost Over Plan												
DEP1													1,308,500.00	1,507,532.42	115.21%			
DEP2	3,965,800.00	2,965,459.02	74.78%															
DEP3	2,742,850.00	2,640,597.71	96.27%															
DEP4				2,276,000.00	2,239,302.29	98.39%												
DEP5				3,065,260.00	3,520,741.06	114.86%												
DEP6				2,513,140.00	1,357,073.10	54.00%												
DEP7				2,982,860.00	1,532,661.37	51.38%												
DEP8				2,562,040.00	5,322,665.95	207.75%	4,450,080.00	3,652,115.36	82.07%	3,022,790.00	3,193,785.07	105.66%	8,944,600.00	3,965,710.70	44.34%	10,528,100.00	3,686,108.24	35.01%
DEP9							16,665,1330.00	10,333,941.21	61.00%	29,798,670.00	18,271,467.11	61.32%	29,115,500.00	11,608,351.11	39.87%	36,418,600.00	10,066,093.00	27.64%
DEP10										3,866,380.00	891,065.08	23.05%	9,265,400.00	1,706,403.51	18.42%			
DEP11										1,681,900.00	429,317.74	25.53%						
DEP12										1,941,400.00	4,960,464.70	255.51%						
DEP13													13,147,300.00	3,405,754.10	25.90%	12,543,200.00	2,519,676.29	20.09%
DEP14													16,675,400.00	2,177,107.62	13.06%	6,829,500.00	1,137,474.25	16.66%
DEP15																6,414,800.00	2,346,848.36	36.58%
DEP16																4,980,000.00	1,276,522.21	25.63%
DEP17																3,645,000.00	641,887.78	17.61%
DEP18																5,743,600.00	4,139,825.45	72.08%
DEP19																4,644,700.00	3,450,775.55	74.29%
DEP20																1,089,700.00	709,415.73	65.10%
DEP21																2,303,700.00	659,901.77	28.65%

DECLARATION

I, the undersigned, declare that this thesis is my original work, prepared under the guidance of Tilaye Kassahun (PhD.), my thesis advisor. All sources of materials used for the thesis have been duly acknowledged, I further confirm that the thesis has not been submitted either in part or in full to any other higher learning institution for the purpose of earning any degree.

Name	Signature & Date
St Mary's University, Addis Ababa	

ENDORSEMENT

This thesis has been submitted to St. Mary's University	ersity, school of Graduate
Studies for examination with my approval as a universal as a unive	ersity advisor.
·	
Advisor	Signature & Date